



701 10th St. SE
Cedar Rapids, IA
52403
319-398-6011

NEWS RELEASE

For immediate release

Contact: Karen Vander Sanden
Public Relations Specialist II
Mercy Medical Center, Cedar Rapids
319-398-6083, 319-558-8424

Mercy Medical Center named among hospitals that patients highly recommend

CEDAR RAPIDS, IA (Aug. 27, 2026) – Mercy Medical Center has been recognized with a five-star patient recommendation rating, placing it among hospitals that patients “highly recommend,” according to newly released Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) data compiled by Becker’s Hospital Review. The national list is based on publicly reported patient experience data from the Centers for Medicare & Medicaid Services (CMS).

This five-star distinction reflects Mercy’s strong performance on key patient-experience measures, such as communication, hospital cleanliness and overall satisfaction.

Mercy continues to invest in clinical quality, advanced technology and patient-centered practices that support a positive experience for its patients.

The full list of hospitals patients “highly recommend” is available through Becker’s Hospital Review, based on CMS’ Provider Data Catalog from August 2026. In total, 756 hospitals nationwide received a five-star rating for patient recommendation.

###

About Mercy

Mercy Cedar Rapids is a Catholic healthcare system serving patients and families in eastern Iowa. In addition to Mercy Medical Center (its fully accredited, 424-licensed-bed hospital in downtown Cedar Rapids, Iowa), the system also has an established network of specialty clinics and MercyCare primary and urgent care clinics located throughout Cedar Rapids and surrounding communities. PINC AI™ and Fortune have named Mercy Medical Center among the nation's 100 Top Hospitals multiple times in the last 20 years based on clinical, operational, financial and patient satisfaction data. Founded in 1900 by the Sisters of Mercy, Mercy remains dedicated to its mission of caring for the sick and enhancing the health of the communities it serves. For more information, visit www.mercycare.org, or follow Mercy on Facebook, Instagram, X, LinkedIn, TikTok or YouTube.